

ADDENDUM No. 1
LAUDERDALE-BY-THE-SEA RFP 15-10-01
IT SUPPORT SERVICES

We have received the following questions, which are reprinted below with our responses. Note: some questions have been restated from their original form.

- 1. Can a physical on-site walk-thru be performed?**

Yes

- 2. What support/warranty agreements exists for the infrastructure equipment (hardware/software) to be managed/monitored?**

For purposes of responding assume none

- 3. The servers listed in the RFP are all EOL. Can infrastructure be upgrade recommendations be included?**

Yes

- 4. Open to moving to Office 365?**

yes

- 5. What are the core line of business applications?**

Please refer to RFP 15-10-01 – IT Support Services

- 6. What are the roles of the existing IT staff?**

None

- 7. Can the existing documentation like Network Diagrams, Inventory List, IT Policies/Procedures, etc be shared?**

Network Diagram forthcoming.